



Middleton Outreach Ministry

7432 Hubbard Ave, Middleton, WI 53562

ADDRESS SERVICE REQUESTED

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US POSTAGE  
**PAID**  
MIDDLETON, WI  
PERMIT NO. 786

SUMMER 2011

**Contact MOM**

Phone: (608) 836-7338

Fax: (608) 836-0799

Email: info@momhelps.org

**MOM Main Office**

7432 Hubbard Ave  
Middleton, WI 53562

**Hours:**

Monday-Friday, 9-4:30 pm

**Food Pantry &  
Clothing Closet**

8710-2 Montclair Drive  
(off Pleasant View Rd in the  
Middleton Business Park)

**Hours:**

Monday-Thursday, 10 am - 2 pm

Friday-Saturday, 9 am - 12 pm

*MOM is a 501(c)(3) nonprofit  
agency, supported solely by  
donations. We charge no fees  
for our services.*

[www.momhelps.org](http://www.momhelps.org)



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**Útiles Escolares**

Mochilas: Inscribirse para recibir útiles para la escuela de sus hijos de grados K – 12. Llame a (608) 826-3405 a Laura o pase a la oficina de MOM 7432 Hubbard Ave, Middleton de 9:00 – 4:30 de lunes a viernes. Las inscripciones están abiertas desde el 1o de Julio hasta el 12 de Agosto.

**Costos de Energia**

¿ Le están preocupando los altos precios de la energía? El programa MOM le puede ayudar (de Abril hasta Octubre). Llame al (608) 826-3405 para hacer una cita con Laura (en español); ó a (608)836-7338 (en inglés).

**School Supplies**

Register to receive a backpack filled with school supplies for your child entering grade K through 12. Call (608)836-7338 or pass by the office at 7432 Hubbard Ave, Middleton from 9am to 4:30 pm M-F. Registration is open from July 1st through August 12, 2011. Must be a currently registered client to participate.

**Energy Costs**

Are you worried about the high cost of energy? MOM's Utility Assistance may be able to help (from April through October). Call (608)836-7338 for more information or to make an appointment.



*Please Respect Food  
Limits and Guidelines*

In order for us to effectively end hunger in our community, MOM asks all DC guests to please respect the limits we have on items such as meat and dairy. We also ask that you try to stay within the guidelines recommended based on family size. We want everyone to have access to a wide variety of food items, so please help us by respecting limits!



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### WOULD YOU LIKE PAPER, PLASTIC OR NEITHER?

Please bring reusable bags with you when shopping at the MOM DC. We rely on donations of paper bags and with our volume of service, we regularly run out of them. When we do, guests will be offered plastic bags or boxes. If we are out of all choices, guests will have to load the food directly in their vehicles. Thanks for your help!

### FAREWELL, JOHN NICHOLSON

A big thank you to John for his years of service to Middleton Outreach Ministry. He will be leaving his position as Case Manager in June. While we are working to hire someone to replace him, you will be able to meet with MOM Case Manager Laurie, as well as an interim Case Manager, Jim. You can continue to call 836-7338 to schedule an appointment.



## Tasty Tuesdays!

*Have you met Nutrition Educator Tondra? She's at the Food Pantry on Tuesdays. Come in to say hi and ask her any questions about your diet and meal planning.*



Tondra Davis works for UW Extension of Dane County as an Adult Nutrition Educator. She is married with three children ranging in age from preschooler to teenager. She enjoys meeting new people and sharing recipes and nutrition information, so be sure to visit with her when you see on Tuesdays at MOM Distribution Center.

### What are your Top 3 Budget Saver ideas when it comes to food?

These days everyone needs a few Budget Saver ideas when it comes to food. Hopefully, my top three ideas will have you saying "cha-ching, cha-ching" at the checkout register!!

- 1) Use your area food pantry, MOM, first. Then, shop for any additional items you may need.
- 2) Make a grocery list according to the meals and snacks you've planned, and the hard part – STICK TO THE LIST.
- 3) Finally, use grocery store flyers and coupons to shop for sale items. Happy saving!!

## School Snack Bags Still Available in the Summer

MOM has been supplying school social workers with snack bags that they give to hungry kids at school. We will continue to have some of these in the summer for children who may be in day care or summer camp and need to take a snack. Please ask at the Distribution Center front desk if you need snack bags.

At MOM, we take great pride in making sure our guests have a positive shopping experience at the Distribution Center. You've probably noticed that we are a lot busier and more crowded than we used to be. It's all part of our goal to serve guests more effectively. Please help us maintain a positive and respectful atmosphere by taking a look at the Code of Conduct below. We appreciate everyone's cooperation and patience as we strive to serve you better!

### CLIENT RESPONSIBILITIES:

1. Treat volunteers and staff with respect.
2. Ensure a positive shopping experience for all guests by speaking in normal tones of voice, moving through aisles with relative speed and sharing shopping carts and other fixed resources.
3. Respect all limits placed on food items so everyone has a chance to receive adequate amounts of food.
4. Show courtesy to fellow shoppers and report any problems immediately to DC Manager or MOM staff.
5. Accept complete responsibility for children brought with you to the pantry including monitoring their whereabouts, behavior and safety.

### CLIENT RIGHTS:

1. To be treated with courtesy and respect by MOM volunteers and staff.
2. To be assured that all volunteers are trained by MOM staff.
3. Report any concerns with volunteers, staff or fellow shoppers to DC Manager or MOM staff immediately.
4. To be able to shop in an environment free of judgment,
5. To have all data and information treated in a confidential and respectful manner.

### REFUSAL OF SERVICE:

1. When a MOM staff member determines a breach of responsibility has occurred.
2. When a client threatens, harms or is disruptive to a volunteer, MOM staff member or fellow shopper.

## CALENDAR

**July 1- August 12:** School Supply Program Client Registration

**August 25, 26:** School Supply Program Pick-up

**September 3, 5:** MOM Office and Distribution Center Closed

### Are you a senior in need of Chore Help?

Please contact Maureen with the Seniors Program. She would love to match you with caring volunteers who can help fill your chore needs. Call her at 826-3410.

